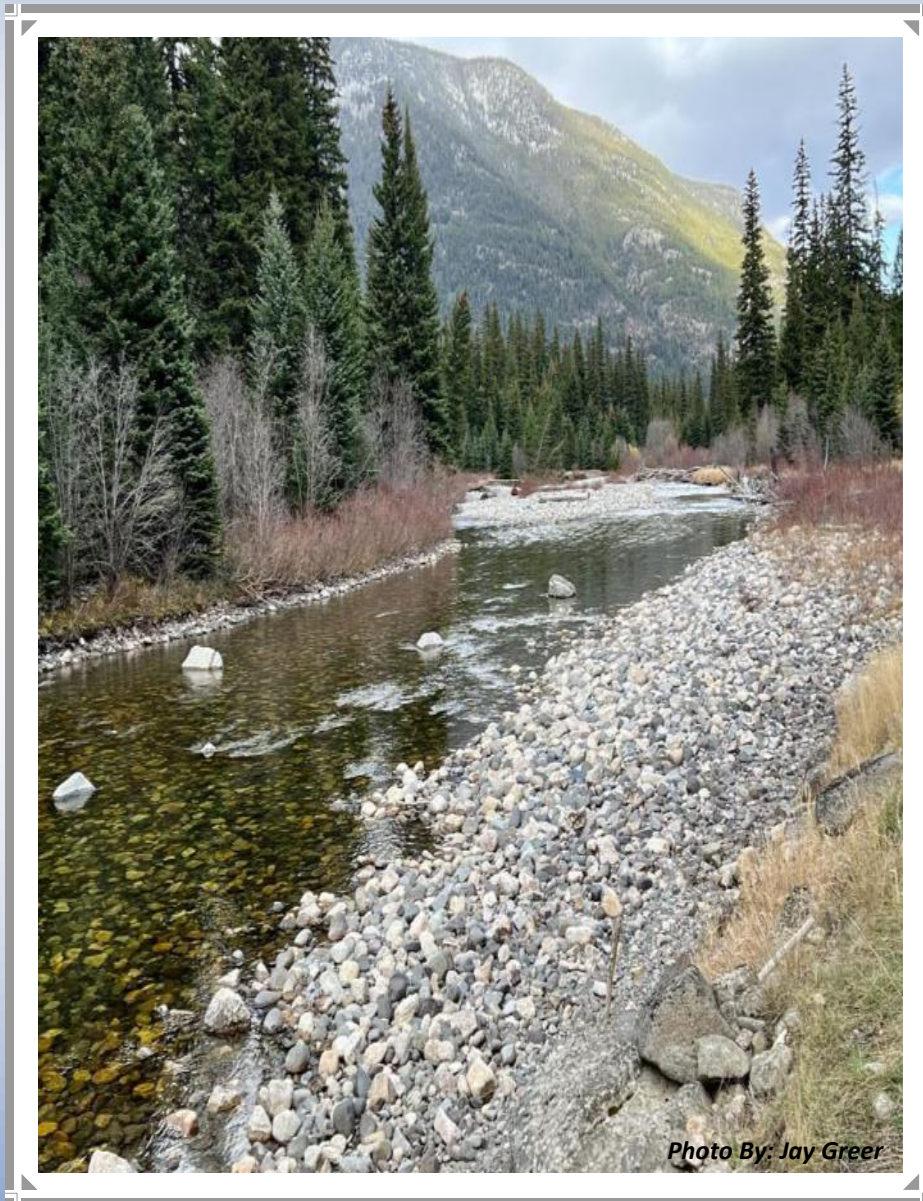




**WASTEWATER INDUSTRIAL TECHNICAL TRAINING
EDUCATION CONFERENCE**
Greenwood, Indiana April 2-3, 2025
The Year of the Operator - 30 Years



Water Quality Protectors

Water Quality Protectors!

IIOA Journal

A NEWSLETTER PUBLISHED FOR PROFESSIONALS IN INDUSTRIAL WASTEWATER TREATMENT



Volume 25 Issue 4

www.iioa.net

WITtec 2025 Celebrating 30 Years of Water Quality Protectors

We hope you enjoy the activities over the two day WITtec conference as it explores Environmental and Wastewater Treatment Topics of Concern and we hope you find sessions of interest to you. Wednesday 4/3/2025 IIOA offers the ever popular **Industrial Hot Topics** session led by Jim Collins, from 8 am to 5 pm featuring, pollution prevention methods to directly reduce impact on wastewater treatment. The Indiana Municipal and Industrial Pretreatment Committee will present the **Certified Pretreatment Coordinators (CPC) Course**. IIOA will present the **Registered Industrial Wastewater Professional Master Course** and the **Industrial Environmental Managers Masters Course**.

WITtec will conclude on Thursday afternoon with concurrent presentations in the Industrial and Municipal sessions. The **Keynote Address will start at 10:20 am in the combined session** right after the morning break. Indiana Wastewater Operators can earn up to 17 hours at WITtec 2025. We would like to thank our exhibitors, speakers, volunteers and all attendees for making WITtec the place where **Water Quality Protectors Meet**. *And thank you for choosing WITtec for your choice of wastewater education opportunities.*



RUSSELL EILER
IIOA PRESIDENT

Welcome Attendees

The Indiana Municipal & Industrial Pretreatment Committee would like to welcome you to WITtec 2025. Through collaboration and knowledge sharing, WITtec provides a forum for connecting Municipal and Industrial Wastewater professionals with information. As you enjoy this year's conference, take the time to collaborate with your fellow professionals and ask questions. You may believe your issues and challenges are uniquely yours, but more than likely, someone attending this conference is facing similar challenges. That is why we encourage you to learn and grow through collaboration and see things in a new way rather than how it's always been done.

The IIOA and Pretreatment Committee is pleased to announce they will be offering the **Certified Pretreatment Coordinators (CPC) Course** at WITtec on Wednesday followed by concurrent sessions on Thursday.

The courses will continue to be offered online. However, we are pleased once again to offer the CPC in a face-to-face instructor-led program at WITtec.



MARK CURTIS,
MUNICIPAL INDUSTRIAL
PRETREATMENT
COMMITTEE LIAISON AND
IIOA BOARD MEMBER

IIOA staff is dedicated to providing an efficient submission of your continuing education contact hours to the IDEM. You can help by making sure you **complete and sign both the Stamp Form and Contact Hour Form** and we will give you a Contact Hour Form copy for your records when you leave the conference. We pride ourselves in completing a 7 day submission goal so you can have your renewal hours available to renew your license in a timely manner. So go ahead, complete your forms and help us help you. *(P.E., CHMM may sign at the registration desk to receive recertification credential credits.)*

Keynote Presentation



The Changing, Challenging Role of the Industrial Wastewater Treatment Manager—The Year of the Operator

The Keynote presentation will be held on April 3 at 10:00 am in the Combined Concurrent Session in Westview. The Keynote Speaker: Bradley Crowe, Sr., New Heights Services.

Mr. Crowe is a 30-year IIOA Charter Member, past president, and current director and Treasurer of the IIOA. He holds a Class D Indiana wastewater treatment license, has a degree in Chemistry, holds extensive industrial experience in managing wastewater systems and management, and is an instructor for colleges and universities. Bradley brings a wealth of information about the many hats an operator wears during an environmental career. He exemplifies the IIOA mission and will help us celebrate our 30-Year Anniversary, “The Year of the Operator.”



IDEM Update and Changes to Certification

Bob Lugar (Left)
Assistant Commissioner,
Office of Program Support

IDEM Update: Commissioner Lugar will provide an update on IDEM. He holds a Bachelor of Science, Political Science, Ball State University, and holds both a IDEM Class 2 Municipal Wastewater Operator and IDEM Class B Industrial Wastewater Operator. Mr. Lugar has 22 years of operational and managerial experience in water, industrial wastewater, and municipal wastewater fields. He additionally, spent 4 years supervising utility infrastructure and wastewater plant construction.

Kim Rohr, Wastewater Inspections and Certification Program.

During the combined session Robert Lugar will update the attendees on IDEM accomplishments as they relate to the environment. He will also update attendees on the new memorial statue honoring his late father, Senator Richard G. Lugar, a great American and Former United States Senator serving as the Indiana Senator from 1977 to 2013.

AGENDA		Breaks and Lunch Included
WEDNESDAY	APRIL 2, 2025	VALLE VISTA GOLF & CONFERENCE CENTER
7:00 AM—3:40 PM	EXHIBIT HALL	OPEN
8:00 AM—5:00 PM	HOT TOPICS	WESTVIEW
8:00 AM—5:00 PM	CPC	
8:00 AM—5:00 PM	IEM Master	
8:00 AM—5:00 PM	RIWP Master	
5:05 PM—5:15 PM	IIOA MEETING	WESTVIEW
THURSDAY	APRIL 3, 2025	VALLE VISTA GOLF & CONFERENCE CENTER
7:00 AM—3:40 PM	EXHIBIT HALL	OPEN
8:00 AM—5:00 PM	INDUSTRIAL	WESTVIEW
8:00 AM—5:00 PM	PRETREATMENT	NORTHVIEW
CONTACT HOURS	APRIL 2	APRIL 3
17 MAXIMUM	8-9 TECHNICAL *	8—9 TECH *
*Hours Approved	IDEM approved 17 Technical	Wastewater Hours



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WEDNESDAY APRIL 2, 2025	
7:00 AM	EXHIBIT HALL OPEN
8 TECH	CPC COURSE Pretreatment Instructors
8:00 AM	FATS, OILS AND GREASE (FOG) BILL BOETCKER, AQUA AMERICA
9:00 AM	WASTE STREAM CALCULATIONS, BILL BOETCKER
9:50 AM	EXHIBIT HALL BREAK
10:20 AM	WASTEWATER SAMPLING, JOHN RIDGON, HACH
11:10 AM	LEGAL AUTHORITY & ENFORCEMENT CHERYL CARLSON, CITIZENS ENERGY
NOON	LUNCH INCLUDED
1:00 PM	SIGNIFICANT NON COMPLIANCE MARK CURTIS
1:50 PM	INDUSTRIAL USER PERMITS LOIS MINELLI, CITY OF SOUTH BEND
2:40 PM	EXHIBIT HALL BREAK
3:10 PM	LOCAL LIMITS, DUANE GRINER, ERGO RESOURCE MANAGEMENT
4:00 PM –4:50 PM	CPC COURSE CERTIFICATION EXAM

WEDNESDAY APRIL 2, 2025	
7:00 AM	EXHIBIT HALL OPEN
8 TECH	HOT TOPICS Jim Collins, Moderator
8:00 AM	HOT TOPICS IN INDUSTRIAL WASTEWATER TREATMENT JIM COLLINS, BRENNTAG
9:00 AM	ANAEROBIC DIGESTERS CHRIS FLANNERY, BRENNTAG
9:50 AM	EXHIBIT HALL BREAK
10:20 AM	BIOLOGICAL RELEVANCE IN WASTEWATER TREATMENT, JOHN DAILEY, BRENNTAG
11:10 AM	OIL REMOVAL OPTIONS. DAVE TAYLOR A.T. ENVIRONMENTAL
NOON	LUNCH INCLUDED
1:00 PM	NEW CONSIDERATIONS IN WWT EXPANSION PROJECTS, TIM COURTNEY, EPS
1:50 PM	EVO PUMP CASE NICK FRAME, DENIS BLEILE, ARO
2:40 PM	EXHIBIT HALL BREAK
3:10 PM	WHY DO I NEED TO KNOW ABOUT WWT—IH, ALLEN RUDDICK, TOYOTA TMH
4:00 -4:50 PM	CREATIVE BIOAUGMENTATION AND MONITORING, GREG BRYANT & MATT LIVINGSTON, ENVIROZYME



WEDNESDAY	
APRIL 2, 2025	
7:00 AM	EXHIBIT HALL OPEN Instructors: Moderator Anthony Kunkler, Shane Wingler, Ken Kaufman, Bill Boetcker, Russ Eiler
8 Tech	IEM Masters Course
8:00 AM	INTRODUCTION TO IEM-M, SHANE WINGLER
9:00 AM	ISO 14001, ANTHONY KUNKLER
9:50 AM	EXHIBIT HALL BREAK
10:20 AM	CLEAN AIR IMPACTS ON WASTEWATER TREATMENT, ANTHONY KUNKLER
11:10 AM	CLEAN WATER ACT PERMITS, SHANE WINGLER
NOON	LUNCH INCLUDED
1:00 PM	DMR QA, ANTHONY KUNKLER
1:50 PM	INSPECTIONS, BILL BOETCKER
2:40 PM	EXHIBIT HALL BREAK
3:10 PM	SAMPLING PROGRAM, KEN KAUFMAN
4:00 -5:00 PM	IEM MASTERS CERTIFICATION EXAM

WEDNESDAY	
APRIL 2, 2025	
7:00 AM	EXHIBIT HALL OPEN Instructors: Russ Eiler, Justin Maxwell, Brad Crowe
8 Tech	RIWP Masters Course
8:00 AM	INTRODUCTION TO METAL WASTESTREAMS, RUSS EILER
9:00 AM	DISSOLVED AIR FLOTATION (DAF), JUSTIN MAXWELL
9:50 AM	EXHIBIT HALL BREAK
10:20 AM	NetDMR REPORTING, JUSTIN MAXWELL
11:10 AM	WASTEWATER TREATMENT INSTRUMENT CALIBRATION, BRAD CROWE
NOON	LUNCH INCLUDED
1:00 PM	PRETREATMENT INSPECTION, RUSS EILER
1:50 PM	WASTEWATER TREATMENT ADVANCED POLISHING, BRAD C ROWE
2:40 PM	EXHIBIT HALL BREAK
3:10—5:00 PM	RIWP MASTERS CERTIFICATION EXAM

Sign Your Stamp & CEU Form

THURSDAY

APRIL 3, 2025



7:00 AM	EXHIBIT HALL OPEN	VALLE VISTA GOLF & CONFERENCE CENTER
8 TECH	INDUSTRIAL SESSION CONCURRENT SESSION	WESTVIEW <i>Moderator: Russ Eiler</i>
8:00 AM	FUNDAMENTALS OF INDUSTRIAL WASTEWATER TREATMENT 2025	JIM COLLINS, BRENNTAG
9:00 AM	INDUSTRIAL WASTEWATER CASE STUDY AND AWARDS	J COLLINS, RUSS EILER, ET AL
9:50 AM	EXHIBIT HALL BREAK	
10:20 AM	KEYNOTE ADDRESS THE CHANGING CHALLENGING ROLE OF THE WASTEWATER TREATMENT MANAGER	BRADLEY CROWE, SR. NEW HEIGHTS SERVICES
11:10 AM	IDEM UPDATE AND WASTEWATER CERTIFICATION UPDATE	ROBERT LUGAR AND KIM ROHR
NOON	LUNCH INCLUDED	
1:00 PM	INDUSTRIAL OPERATOR CHALLENGE	MARTIN, EILER, WHEATLEY & TURNER Sponsored By: ENVIROZYME
1:50 PM	NEW - RULE 6 CHANGES TO NPDES GENERAL PERMIT	RANDY BRAUN, STORM- WATER SECTION CHIEF AND ERIC ROBERTS, IDEM
2:40 PM	EXHIBIT HALL BREAK	
3:10 PM	DISSOLVED AIR FLOTATION (DAF)	JOHN DAILEY, BRENNTAG
4:00 PM – 4:50 PM	BIOAUGMENTATION	CHRIS FLANNERY, BRENNTAG

THURSDAY

APRIL 3, 2025

MUNICIPAL
INDUSTRIAL
PRETREATMENT
SESSIONS

7:00 AM	EXHIBIT HALL OPEN	NORTHVIEW
TECH	PRETREATMENT PROGRAM	<i>Moderator: Mark Curtis</i>
8:00 AM	IDEM AND PRETREATMENT DILEMMAS COMMITTEE	MARK CURTIS, ET AL
9:00 AM	TROUBLE SHOOTING WASTEWATER ISSUES	BILL BOETCKER, III, AQUA AMERICA
9:50 AM	EXHIBIT HALL BREAK	
10:20 AM	KEYNOTE ADDRESS THE CHANGING CHALLENGING ROLE OF THE WASTEWATER TREATMENT MANAGER	PROCEED TO WESTVIEW FOR COMBINED SESSION
11:10 AM	IDEM UPDATE AND CERTIFICATION UPDATE	
NOON	LUNCH INCLUDED	
1:00 PM	PFAS UPDATE	CARMEN DAVIS, CITY OF ANDERSON
1:50 PM	TENTATIVELY IDENTIFIED COMPOUNDS (TICs)	JOHN RIGDON, HACH
2:40 PM	EXHIBIT HALL BREAK	
3:10 PM	SLUG PLANS AND SPCC	SCOTT PARKER, ERGO RESOURCE MANAGEMENT

Attend Westview for extra hour.

Abstracts in Focus

SEE THE NEW EVO PUMP

This **technical** presentation on Wednesday in Hot Topics at 1:50 pm will provide a case study of a new technology for wastewater treatment processes. The application of an EVO (electric) pump for transfer of wastewater to different process tanks. In addition, the EVO pump is an excellent pump for sludges and your main pump for filter presses and other filtration technologies. Discussion will focus on challenges and this new technology to remove pollutants in wastewater treatment while achieving cost savings and environmental benefits. You will learn that one of the main benefits of this new pump is the ability to fully deadhead should a system become clogged or if your system simply needs to deadhead for certain applications. Yes, this electric pump can be deadheaded just like an air operated pump can. *The pump is being demonstrated at the front entrance under the portico. Please feel free to visit the demo during WITtec for a closer look at this new technology.*

Nick Frame has been at ARO in his Technical Support Role for just shy of 7 years. In this role, he supports all of ARO's product lines, including air operated diaphragm pumps, electric process pumps, FRL's and cylinders.

Indiana Water Environment Association

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CHANGES TO RULE 6

IDEM Stormwater Section Chief Randy Braun and Eric Roberts will discuss the changes from a Rule 6 to a General NPDES Permit. This is a change that affects the industrial community and WITtec is pleased to bring you information on this important change and how it will impact industry. **The update will be held on Thursday at 1:50 pm in the Industrial Session (Westview).**

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Becky Ruark, IDEM
*Dave Taylor, IIOA & IWEA—Board
Member, AT Environmental

**denotes member of the IIOA Board of Directors*

Thank you for all the work you do in the committees to make WITtec a valuable education forum for Water Quality Protectors.

Committees bring ideas for information sharing to the WITtec Forum and we all benefit from the sharing of knowledge.

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WASTEWATER OPERATOR/APPRENTICE CONTINUING EDUCATION CREDIT REPORT

State Form 51139 (R/4/ 2-24) INDIANA DEPARTMENT OF ENVIRONMENTAL MANAGEMENT

To ensure proper credit, the wastewater approval number MUST be provided. Training Course Approval Number: Technical Contact Hours Earned: General Contact Hours Earned:

Operator CHECK BOX Apprentice

INSTRUCTIONS: In accordance with 327 IAC 5-23-15, the training provider must submit this form no later than ninety (90) days of the conclusion of the wastewater treatment continuing education course. Mail the completed form to: Wastewater Continuing Education Coordinator, Office of Water Quality, Indiana Dept. of Environmental Management, 100 N. Senate Ave, Indianapolis, IN 46204-2251. IDEM Approved for 17 Technical Hours for Wastewater License Renewal. Incomplete forms will be returned to the training course provider for completion and resubmittal to IDEM. Partial course credit shall not be given to instructors, speakers, or students participating in less than a complete wastewater treatment continuing education course. The training provider must retain a copy of this form for their records for a four (4) year period following the presentation of each wastewater treatment continuing education course. Training providers are encouraged to provide a copy of the completed and signed credit reporting form to the certified operator/apprentice attending the entire wastewater operator continuing education course.

CERTIFIED OPERATOR/APPRENTICE INFORMATION 1. NAME: 2. ADDRESS (number and street): City: State: ZIP Code: Telephone number: Home/Cell: Check here if this is an address change E-mail Address:

Complete Please

COURSE INFORMATION 3. NAME OF TRAINING COURSE: WITtec 4. NAME OF TRAINING COURSE PROVIDER: INDIANA INDUSTRIAL OPERATORS ASSOCIATION, INC. (IIOA) 5. NAME OF ORGANIZATION SPONSORING COURSE: INDIANA INDUSTRIAL OPERATORS ASSOCIATION, INC. (IIOA) 6. DATE(S) ATTENDED (month, day, year): 7. LOCATION ATTENDED: GREENWOOD, IN 8. TOTAL NUMBER OF CONTACT HOURS ATTENDED BY CERTIFIED OPERATOR/APPRENTICE AND VERIFIED BY INSTRUCTOR AND TRAINING COURSE PROVIDER: Technical Contact Hours: General Contact Hours: Total of 2 days Hours!

9. CERTIFICATE OF COMPLETION IS REQUIRED FOR ALL ON-LINE COURSES. I, the undersigned, certify under penalty of law that this document (and any attachments) were prepared under my direction or supervision and that the information submitted is, to the best of my knowledge and belief, true, accurate, and correct. I also understand that any omissions or misrepresentations may result in the denial of continuing education credit for this course. 10. SIGNATURE OF INSTRUCTOR: 11. PRINTED NAME OF INSTRUCTOR: T. MARTIN, ET AL 12. SIGNATURE OF CERTIFIED OPERATOR/APPRENTICE: Sign Here! 13. PRINTED NAME OF CERTIFIED OPERATOR/APPRENTICE: Print Name

14. CONTINUING EDUCATION CREDIT HOURS ARE TO BE APPLIED TO: Operator certification/apprentice number: Class: Expiration date: Operator certification/apprentice number: Class: Expiration date: Complete Please

CONTINUING EDUCATION WASTEWATER IDEM FORM

Please complete your contact hour form and sign the form. Each day has 8 technical hours requested. Also, sign your stamp forms and have each session you attend stamped by our volunteers at the stamping tables located at the exit to each session. To receive 1 extra technical hour please complete the Scavenger Hunt for Facts page in the Exhibit Hall on Wednesday or Thursday. Professional Engineer (P.E.) Please sign the form at the Registration Desk and request your P.E. hours certificate. You will also need the completed Wastewater Continuing Education Form and Stamp sheetS to verify your P.E. hours.

Survey—Please complete your survey evaluation to effect future change. We value the time you take to recommend improvements and we implement suggestions where possible. Last year you asked for an option of Veggie and Cheese Trays and this year they have been added to our breaks. You asked for the return of instructor led face-to-face courses and we added Registered Industrial Wastewater Professional Masters (RIWP-M) course, the Industrial Environmental Managers Masters (IEM-M) Course and the Certified Pretreatment Coordinator (CPC) course to WITtec 2025. Thank you for your suggestions.

Please Sign Your Forms

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